

Daphne.Duke

249706
2014-12.A

From: Cissy Zareva <cissy.zareva@htc.hargray.com>
Sent: Thursday, March 27, 2014 10:58 AM
To: Gordon, Jeanne
Cc: Daphne.Duke; Tricia.DeSanty
Subject: RE: Authorized Utility Rep Forms
Attachments: Authorized Utility Rep Forms 2014.pdf

Importance: High

Please find the attached Authorized Utility Rep Forms for Hargray Telephone Co., Inc., Bluffton Telephone Co., Inc., Hargray, Inc., and Low Country Carriers, Inc. Please feel free to contact me with any questions or concerns.

Sincerely,
Cissy Zareva
Regulatory Coordinator
Hargray Communications
843-686-1256

From: Gordon, Jeanne [<mailto:gordonj@regstaff.sc.gov>]
Sent: Wednesday, March 26, 2014 3:54 PM
To: Cissy Zareva
Cc: Daphne.Duke; Tricia.DeSanty
Subject: RE: Authorized Utility Rep Forms

Good Afternoon Cissy;
You may send them electronically. Please copy the Cc... 's above so the Public Service Commission will receive a copy as well.

Thanks,
Jeanne

From: Cissy Zareva [<mailto:cissy.zareva@htc.hargray.com>]
Sent: Wednesday, March 26, 2014 3:24 PM
To: Gordon, Jeanne
Subject: Authorized Utility Rep Forms

Jeanne,

Can I send you these forms via email?

Cissy Zareva
Regulatory Assistant

Hargray Communications Group, Inc.
856 William Hilton Pkwy, Bldg. C
Hilton Head Island, SC 29928

(Ofc) 843-686-1256
(Fax) 843-341-0945
(Cell) 843-227-0200

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☐ CLEC ☒ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>Hargray Telephone Company, Inc.</u>	
Company Name	FEIN/SSN <u>843-686-5000</u>
Dbaf/ka <u>PO Box 5986</u>	Telephone #
Mailing Address <u>Hilton Head Island, SC 29938</u>	
City, State, Zip Code <u>856 William Hilton Pkwy, Bldg. C</u>	
Business Location <u>Hilton Head Island, SC 29938</u>	
City, State, Zip Code	<u>Beaufort</u> County

REGISTERED AGENT INFORMATION

Registered Agent: <u>David H. Armistead</u>
Mailing Address: <u>PO Box 5986</u>
<u>Hilton Head Island, SC 29938</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Gerrit Albert
- A. **General Manager** (Include Address if different than above)
843-341-1531 / 843-341-0165 / gerrit.albert@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Cissy Zareva
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
843-686-1256 / 843-341-0945 / cissy.zareva@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Trey Judy
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
1-877-HARGRAY
- C2. **Customer Contact** (Toll Free Number)
Gwynne Lastinger
- D. **Engineering Operations** (Include Address if different than above)
843-815-1657 / 843-757-5114 / gwynne.lastinger@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Patricia Barlow
- E. **Test and Repair** (Include Address if different than above)
843-815-1674 / / patricia.barlow@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Repair (611 if using a Hargray landline telephone)
- F. **Emergencies** (During Non-Office Hours)
843-686-1138 / / info@hargray.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Trey Judy, Director of Regulatory
- G. **Regulatory Officer** (Include Address if different than above)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- H. **Dual Party Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- I. **Interim LEC Fund Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- J. **Universal Service Fund Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- K. **Gross Receipts Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- L. **Lifeline Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address

Cissy Zareva

This form was completed by

Regulatory Coordinator

Title

Cissy Zareva
Signature

/ 3/26/2014

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☐ CLEC ☒ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>Bluffton Telephone Company, Inc.</u>	
Company Name	FEIN/SSN 843-686-5000
Dbaf/ka PO Box 5986	Telephone #
Mailing Address Hilton Head Island, SC 29938	
City, State, Zip Code 856 William Hilton Pkwy, Bldg. C	
Business Location Hilton Head Island, SC 29938	
City, State, Zip Code	Beaufort County

REGISTERED AGENT INFORMATION

Registered Agent: <u>David H. Armistead</u>
Mailing Address: <u>PO Box 5986</u>
<u>Hilton Head Island, SC 29938</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Gerrit Albert
- A. **General Manager** (Include Address if different than above)
843-341-1531 / 843-341-0165 / gerrit.albert@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Cissy Zareva
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
843-686-1256 / 843-341-0945 / cissy.zareva@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Trey Judy
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
1-877-HARGRAY
- C2. **Customer Contact** (Toll Free Number)
Gwynne Lastinger
- D. **Engineering Operations** (Include Address if different than above)
843-815-1657 / 843-757-5114 / gwynne.lastinger@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Patricia Barlow
- E. **Test and Repair** (Include Address if different than above)
843-815-1674 / / patricia.barlow@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Repair (611 if using a Hargray landline telephone)
- F. **Emergencies** (During Non-Office Hours)
843-686-1138 / / info@hargray.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Trey Judy, Director of Regulatory
Regulatory Officer (Include Address if different than above)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- H. **Dual Party Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- I. **Interim LEC Fund Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- J. **Universal Service Fund Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- K. **Gross Receipts Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- L. **Lifeline Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address

Cissy Zareva

This form was completed by
Regulatory Coordinator
Title

Cissy Zareva

Signature
/ 3/26/2014
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>Hargray, Inc.</u>	
Company Name	FEIN/SSN <u>843-686-5000</u>
Dba/fka <u>PO Box 5986</u>	Telephone #
Mailing Address <u>Hilton Head Island, SC 29938</u>	
City, State, Zip Code <u>856 William Hilton Pkwy, Bldg. C</u>	
Business Location <u>Hilton Head Island, SC 29938</u>	Beaufort
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: <u>David H. Armistead</u>
Mailing Address: <u>PO Box 5986</u>
<u>Hilton Head Island, SC 29938</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Gerrit Albert
- A. **General Manager** (Include Address if different than above)
843-341-1531 / 843-341-0165 / gerrit.albert@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Cissy Zareva
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
843-686-1256 / 843-341-0945 / cissy.zareva@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Trey Judy
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
1-877-HARGRAY
- C2. **Customer Contact** (Toll Free Number)
Gwynne Lastinger
- D. **Engineering Operations** (Include Address if different than above)
843-815-1657 / 843-757-5114 / gwynne.lastinger@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Patricia Barlow
- E. **Test and Repair** (Include Address if different than above)
843-815-1674 / / patricia.barlow@htc.hargray.com
 Telephone Number / Facsimile Number / E-mail Address
Repair (611 if using a Hargray landline telephone)
- F. **Emergencies** (During Non-Office Hours)
843-686-1138 / / info@hargray.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Trey Judy, Director of Regulatory
Regulatory Officer (Include Address if different than above)
843-686-1210 / 843-341-0975 / trev.iudy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- H. **Dual Party Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trev.iudy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- I. **Interim LEC Fund Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trev.iudy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- J. **Universal Service Fund Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trev.iudy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- K. **Gross Receipts Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trev.iudy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- L. **Lifeline Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trev.iudy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address

Cissy Zareva

This form was completed by

Regulatory Coordinator

Title

Cissy Zareva

Signature

3/26/2014

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>Low Country Carriers, Inc.</u>	
Company Name	FEIN/SSN
<u>Hargray Long Distance</u>	<u>843-686-5000</u>
Dbafka	Telephone #
<u>PO Box 5986</u>	
Mailing Address	
<u>Hilton Head Island, SC 29938</u>	
City, State, Zip Code	
<u>856 William Hilton Pkwy, Bldg. C</u>	
Business Location	
<u>Hilton Head Island, SC 29938</u>	<u>Beaufort</u>
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: <u>David H. Armistead</u>
Mailing Address: <u>PO Box 5986</u>
<u>Hilton Head Island, SC 29938</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

	<u>Gerrit Albert</u>
A.	General Manager (Include Address if different than above) <u>843-341-1531 / 843-341-0165 / gerrit.albert@htc.hargray.com</u> Telephone Number / Facsimile Number / E-mail Address <u>Cissy Zareva</u>
B.	Customer Relations/Complaints Representative (Include Address if different than above) <u>843-686-1256 / 843-341-0945 / cissy.zareva@htc.hargray.com</u> Telephone Number / Facsimile Number / E-mail Address <u>Trey Judy</u>
C1.	Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above) <u>843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com</u> Telephone Number / Facsimile Number / E-mail Address <u>1-877-HARGRAY</u>
C2.	Customer Contact (Toll Free Number) <u>Gwynne Lastinger</u>
D.	Engineering Operations (Include Address if different than above) <u>843-815-1657 / 843-757-5114 / gwynne.lastinger@htc.hargray.com</u> Telephone Number / Facsimile Number / E-mail Address <u>Patricia Barlow</u>
E.	Test and Repair (Include Address if different than above) <u>843-815-1674 / / patricia.barlow@htc.hargray.com</u> Telephone Number / Facsimile Number / E-mail Address <u>Repair (611 if using a Hargray landline telephone)</u>
F.	Emergencies (During Non-Office Hours) <u>843-686-1138 / / info@hargray.com</u> Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Trey Judy, Director of Regulatory
- G. **Regulatory Officer** (Include Address if different than above)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- H. **Dual Party Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- I. **Interim LEC Fund Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- J. **Universal Service Fund Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- K. **Gross Receipts Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address
Correspondence: Trey Judy / Invoices: Rachelle Etheridge, Director of Accounting
- L. **Lifeline Mailings** (Name)
PO Box 5986 Hilton Head Island SC 29938
(Mailing Address)
843-686-1210 / 843-341-0975 / trey.judy@htc.hargray.com
Telephone Number / Facsimile Number / E-mail Address

Cissy Zareva

This form was completed by

Regulatory Coordinator

Title

Cissy Zareva

Signature

/ 3/26/2014

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201